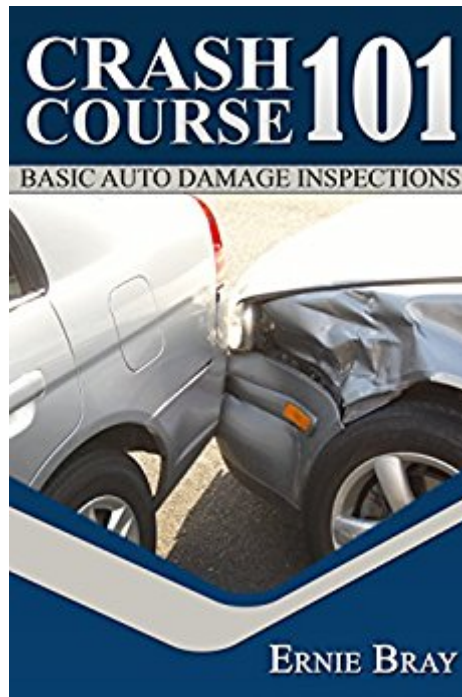# Crash Course 101

Synopsis

About This Book: Crash Course 101 is quick reference guide that covers the basics for inspecting auto damage claims. This guide serves as a resource to acquaint inside desk auto adjusters with the basic common terminology found in auto losses while giving a broad overview of the job of a field auto inspector. This introductory guide will provide a good source of basic information on topics such as: Introduction To Basic Auto Damage Inspections, Auto Insurance Basics, Terminology, Anatomy of a Vehicle (Top 50 common parts), Basic inspection protocol and the common types of auto losses.

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Customer Reviews

Great little book. There should be a copy on every trainee's desk and in the drawer of every adjuster for those moments when a blank is drawn.

This book was interesting and easy to read. It introduces you to the basics of a claim appraiser and adjuster and provided basic terminology for the industry.

Easy to read and understand.

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